Stevenage
BOROUGH COUNCIL

Meeting	CCTV Joint Executive Meeting
Portfolio Area	Environment and Leisure, Stevenage Borough Council
Date	10th November 2026 6pm



CCTV OPERATIONS AND PERFORMANCE REPORT

Authors	Steve Cook- CCTV Operations Manager
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1. The Partnership has not received any applications for RIPA (Regulation of Investigatory Powers Act 2000) – since the last Officers Board meeting in September 2026.

2. There is an investigation of an alleged GDPR breach since the last Officers Board meeting. There are some actions being taken from this.

3. Hertford Town Council Mobile Cameras to be installed on Hartham Common. Everyone Active has replied to state the power is on a timer and a new power supply will need to be installed to the column from the Pitch. Quotation has been supplied to HTC and we are awaiting a Purchase Order.

4. North Herts (John Marshall and Joe Mannix) contacted about the decommissioning program for any cameras. Meeting on the 16th of September at the control room to discuss - resulted in reviewing of decommissioning cameras to reinstate some.
   2 cameras already identified by NHDC to reinstate.
   Coombes Hole Royston CCTV Camera upgrade quotation has been received from Videre and are awaiting order confirmation from North Herts John Marshall.

5. Stevenage Borough Council Housing phase 3 Update.
   One site awaiting Talk-Talk connection: Ingelheim Court SBC IT aware.
   SBC IT has information and has sent info to Talk Talk awaiting installation date.
   New Stevenage Leisure Centre - 2 separate quotations to be supplied for new camera installation with 360 Vision and Aviglion PTZ cameras. Obtain bracket design.
   Cavendish Road Depot Recorder relocation works have now been completed.
   Shephallbury Park Depot equipment has arrived and is due to be programmed in later this month for installation.
   Primmet Road quotation received and are awaiting order confirmation.
   Plaza quotation for extra Engineer Day to repurpose a CCTV system for this location with SBC Service Spares. Order has been received to schedule in when works will take place.
   Weston Road Cemetery quotation for 2 extra cameras to be added to current system has also been requested.

6. Ware Town Council - Solution for camera 58 has been confirmed and are awaiting Purchase Order from Ware Town Council.

7. Bishops Stortford Town Council have requested quotations to reinstate Camera 20 on the North end of North Street, new Camera on Northgate End Car park, new camera location on Riverside and a new Camera location on Station Road.
   Proposal has been drafted.

8. Hertsmere - The Point Wireless has now been completed. 2 Cameras to still be installed.

9. The Control Room continues to expand and grow with over 1712 cameras that are now monitored pro-actively and re-actively, for both the Partnership and the Company.

10. The CCTV Control room equipment upgrade installation works has been completed. Patch has been rolled out across all workstations which seems to have resolved the issues with alarms. By the end of this week looking to pay invoice if all ok.

11. CCTV Network reconfiguration programme is nearing completion for all areas and SBC Housing Sites are still due to be completed.

12. Hertfordshire Constabulary - Police have given written notice that they will not be providing an officer in the CCTV control room to download CCTV footage moving forward from the 1st of September 2026.
    A meeting is due to be scheduled in to discuss the options that are available for this change.
    Police have confirmed they would clear the Inbox for these said footage requests for this date but as of the 1st of September 2026 there are still 46 Requests outstanding which run the risk of the CCTV footage requested being overwritten, if these are not actioned in a timely manner.

Mike Bourne will temporarily be covering any new requests after the 1st of September as a gesture of goodwill until a suitable solution is found.

13. Emma Chapman our New CCTV Business Support Officer started the new role on the 7th September 2026.